



products | order transmitters | part numbers |
boatlift dealer links
wiring diagrams | support | warranty | contact us

GEM RETURNS

This page was created in order to expedite the return process for our customers. If there are any problems using this page, please [email us](#) and let us know.

To make a return you MUST fill out and fax us a form. [Click here](#) or on the large button below to download a MS Word document.



BEFORE RETURNING...

Call us for technical support at (239)642-0873 from 8:30am-4pm EST Monday-Friday before returning any item to us. It is very possible your problem may be solved over the phone.

RETURN SHIPPING REQUIREMENTS

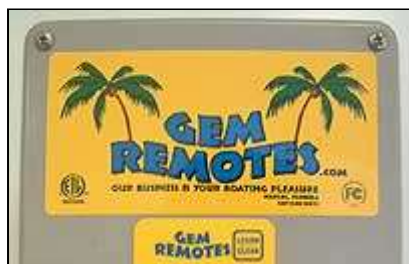
GEM prefers that all packages be returned using UPS.

Ship to: GEM REMOTES, 3527 Plover Avenue, Naples, FL, 34117

Your shipping address and the RMA number must be clearly marked on the outside of the box.

The RMA number is composed of your name and the date of purchase i.e. "Steve Jones 08-21-08"

DO NOT USE PEANUTS! Please use bubble wrap. Use 3-5 inches of packing material on all sides of the item being returned.



GEM REMOTES
3527 Plover Avenue
Naples, Florida 34117
Tel: 239.642.0873
Fax: 239.642.8391



contact page
email us

return to homepage

Call the professionals with a proven track record of troubleshooting all your dock and lift needs:

GEM REMOTES!

(Serving your lift control needs since 1985!)